



QUALITY SYSTEMS "SELF-AUDIT" SURVEY / QUESTIONNAIRE

In an effort to standardize an efficient response to our customers' annual requests for our Quality Systems survey in a timely manner, the following information is provided to all requests for Allflight's Self Audit information. Our standardized response eliminates any delays based on needing to fill out various unique, non-standardized Quality System questionnaires.

If after your review of this response, your organization requires **additional information**, please feel free to contact the ALLFLIGHT corporation's Quality team at your convenience.

Parent company: **Infinity Air group**
Company: **ALLFLIGHT Corporation**
Address: **20014 – 70th Avenue South
Kent, Washington 98032**

Telephone: **253.437.0582**
Fax: **253.437.0586**

Website: <https://www.infinityair.com/allflight-corp>
E-mail: Michaels@Allflight.com Accountable Manager
GregoryM@Allflight.com Quality Assurance – compliance

Established: **1971** – Allflight Corp. started as **Malco Aeroglaze** and is one of Seattle's longest-standing ATA Chapter 56-focused repair stations.
2024 winner of [The145.com](https://www.the145.com)'s AWARD for:
"2024 TOP SHOP – Transparencies Repair"

AEROSPACE MAINTENANCE EXPERTISE

Allflight corporation is an award winning FAA part 145 Maintenance, Repair & Overhaul organization that specializes in transparencies (windows), nacelles, cowlings, thrust reversers, blocker doors, structures (control surfaces such as ailerons, elevators & rudders) and interior components (control panels, lavatories, potable water tanks, microwave ovens, coffee makers etc.).

Allflight sales are 100% commercial and 0% military.

AEROSPACE CERTIFICATIONS

FAA Air Agency Certificate (United States Federal Aviation Administration)

Certificate #: **PK3R654Y**
Ratings: **Limited AIRFRAME, Limited ACCESSORY**
Issued: **2000 04 10**
In effect: **Indefinitely**



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EASA part 145 (European Union Aviation Safety Agency)

Certification: **U.S. approval certificate**

Certificate #: **EASA.145.5287**

Issued: **2022 12 16**

Expires: **2025 01 31**

FAA Anti-DRUG & ALCOHOL PROGRAM

Plan ID # **E-NM-00008-U** (D-NM-007)

Consortium Third Party Administrator (C/TPA)

per FAA regulation 14 CFR 120 "Drug & Alcohol Testing Program"

Jana W. Wolfgang, CSAPA

Northwest Drug-Safe

ISO9001 / AS9100D (Quality Management Systems)

ASACB (Aviation Suppliers Association Certification Body)

No "Scope of Approval" is defined within this certificate.

Certification: **Certificate of Registration**

Certificate #: **ALLF-001-11-21-1**

Issued: **2022 11 30**

Expires: **2024 11 29**

C.A.S.E.

(Certifying Agency for Supplier Evaluation)

Certification: **CASE 1A std rev 81**

Certificate #: **3312**

Issued: **2023 03 28**

Expires: **2025 03 28**

ASA-100 (Aviation Suppliers Association)

Certificate Number: **89111100-5**

Initial Accreditation: **2000 11 21**

Certificate Issued: **2018 01 12**

BUSINESS INFORMATION

CAGE Code (United States Commercial And Government Entity):

#33FH4

DUNS Code (Data Universal Numbering System - Unique 9 digit ID number provided by Dun & Bradstreet (D&B)):

#840191589

PERSONNEL

Allflight's aerospace maintenance **employees** all work on day shift Monday – Friday from 7:00am to 3:30pm, effectively satisfying all Maintenance, Repair & Overhaul requirements per our current scale, scope and operational tempo.



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Allflight's aerospace maintenance **managers** work Monday – Friday from 7:00am and 5:00pm are suitably matched to the scale and scope of this facilities maintenance operations.

Management: **7**
Quality: **2**
Purchasing: **3**
Sales / Supp: **5**
Ship / Rcv: **5**
Others: **50**

TOTAL: **72**

FACILITIES

Area, Total Facility: **30,000m²** (89,000 ft²)
Area, Total Covered: **30,000m²** (89,000 ft²)
Area, Total Storage: **5,000 m²** (53,819 ft²)
Area, Total Offices: **2,500 m²** (26,909 ft²)

KEY PERSONNEL

Jimmy Wu CEO
JimmyJ@Allflight.com

Sherie Jan CFO
SherieJ@InfinityAir.com

Reynaldo Roche COO
ReynaldoR@InfinityAir.com

Michael K. Singley Accountable Manager / VP of Operations
Michaels@Allflight.com

Christine Moore Manager, Customer Service
ChristineM@Allflight.com

Charles Delery Manager, Manufacturing
CharlesD@Allflight.com



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ALLFLIGHT'S QUALITY SYSTEM CHECKLIST

1. Management Responsibility

- 1.1. Is there a documented **Quality Policy**?
YES
- 1.2. Has the responsibility and authority of all personnel whose actions affect quality been **defined** and **documented**?
YES
- 1.3. Do you have an **organization chart**, which shows management structure and relationships?
YES
- 1.4. Are verification resources such as inspection, calibration of equipment and audits of quality system **independent** of those responsible for work performed?
YES
- 1.5. Has a management representative with sufficient authority been designated to oversee conformance to the company's quality policy and system?
YES – Accountable Manager
- 1.6. Is the **quality system** reviewed by management at regular intervals (internal audit) to oversee conformance of quality system to the company quality policy?
YES

2. Quality System

- 2.1. Do you have a **Quality Manual** that has been approved by management with executive with executive responsibility?
YES
- 2.2. Are **quality system procedures** readily available to the personnel who are responsible for ensuring compliance with requirements and to customer and/or regulatory agency representatives?
YES
- 2.3. Do you have a **system** for selecting, monitoring and managing **suppliers**?
YES
- 2.4. Do you have a **system** for conducting **internal audits**?
YES

3. Contract Review

- 3.1. Is there a **contract review system** that ensures that customer requirements are adequately defined and documented, that inconsistencies between customer requirements and facility standards are detected and resolved and that the facility has the full capability to meet its obligations under the contract?
YES
- 3.2. Are records of **contract review** maintained?
YES



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4. Design Control

- 4.1. Allflight is **NOT** the Original Equipment Manufacturer (OEM) of any aerospace product.

5. Document and Data Control

- 5.1. Do **procedures** include revision control of documents and data related to the requirements of the applicable standard or specification?
YES
- 5.2. Are the **current revisions** of applicable documents **available** at locations where operations essential to the effective functioning of the quality system are performed?
YES
- 5.3. Are **obsolete documents** marked and/or segregated to preclude un-authorized use?
YES
- 5.4. Are **changes** in documents reviewed and approved **by the same function** or organization that performed the original review and approval?
YES
- 5.5. Are the specifics and intent of **changes** to any document **identified** or **defined**?
YES
- 5.6. Is there a **master list** of all forms, documented procedures and work instructions?
YES

6. Purchasing

- 6.1. Are **approved suppliers** selected based on their ability to meet sub-contract and quality requirements and are approved suppliers maintained?
YES
- 6.2. Do purchasing documents contain data that **clearly describes** the product or service ordered?
YES
- 6.3. Is there a documented **procedure** to ensure that the purchased product **meets specified requirements**?
YES

7. Control of Customer Supplied Product

- 7.1. Do procedures exist for the **verification, identification** and **storage** of customer supplied products?
YES
- 7.2. Are **procedures** in place for establishing a system of **recording and reporting** products lost, damaged or unsuitable for use back to the customer?
YES



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8. Process Control

- 8.1. Are documented procedures established and maintained for **product identification using** suitable means from receipt and during all stages of production, delivery and installation.
YES
- 8.2. Are **maintenance work instructions** prepared, maintained and monitored (shop floor work order travelers).
YES
- 8.3. Is accountability and **configuration control** of all parts during all phases of maintenance ensured?
YES
- 8.4. Does a process/procedure exist to document and maintain control of **split order quantities**?
YES
- 8.5. Does a process/procedure exist to ensure customer approval of their required processes, processors and sources?
YES
- 8.6. Does a process/procedure exist to maintain records that demonstrate care and control of **tooling**, including **customer supplied tooling**?
YES

9. Inspection and Testing

- 9.1. Are **inspection & test** procedures established and maintained to **confirm** that products **conform** to configuration (purchase order, contract, drawings & specifications)?
YES
- 9.2. Are **First Article Inspection (FAI)** procedures established and maintained to confirm that **new processes** have been verified and documented?
YES
- 9.3. Are documented procedures established and maintained to identify **inspections & tests** performed?
YES
- 9.4. Are **Final inspections** conducted to verify that all required inspections and tests have been conducted and completed?
YES
- 9.5. Are documented procedures established and maintained to **control, calibrate** and maintain all inspection, measuring, test, personally owned and customer supplied **equipment** including test software that can affect product quality ?
YES
- 9.6. Are calibrations **traceable** to internationally or nationally recognized standards?
YES



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10. Control of Nonconforming Product

- 10.1. Are documented procedures established and maintained for identification, documentation, evaluation, segregation, disposition and notification to concerned parties of a **nonconforming** product?

YES

11. Corrective Actions

- 11.1. Are documented procedures established and maintained for **implementing corrective actions**?

YES

- 11.2. When written corrective actions are required, does the response address **immediate containment** and **correction** of non-compliant material, identification of the **root cause** for the non-compliance, design / implementation of a **corrective action** and design / implementation of a **verification plan**.

YES

12. Handling, Storage, Packaging, Preservation and Delivery

- 12.1. Are documented procedures established and maintained for handling, storage, packaging, preservation and delivery of product to prevent damage or deterioration?

YES

13. Control of Quality Records

- 13.1. Are quality records maintained to **demonstrate conformance** to the requirements and effective operation of the quality system?

YES

14. Internal Quality Assessment

- 14.1. Are regularly scheduled assessments of quality procedures and records conducted and documented by personnel independent of the function being audited, to determine the effectiveness of its quality system?

YES

15. Training

- 15.1. Are personnel performing aerospace maintenance tasks qualified on the basis of an appropriate education, training and/or experience?

YES

- 15.2. Are training records for aerospace maintenance personnel created and maintained?

YES



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I hereby certify that to the best of my knowledge the information supplied is accurate, complete and current and that I am duly authorized to sign this certification.

I also understand that in accordance with FAA regulations, Allflight's suppliers / vendors are hereby subject to FAA surveillance and investigation. A "Right of Entry" clause is in effect for all purchase orders / contracts. This provision allows for Allflight and aerospace maintenance regulatory agencies to determine and verify the quality of work, records and material at any place, including the plant of any applicable sub-contractor.

Questionnaire completed by:

Gregory W McCarrel

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Allflight Quality Assurance – compliance